

DISCRIMINATION IS AGAINST THE LAW

Conway OB/GYN Clinic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Conway OB/GYN does not exclude people or treat them differently because of race, color, national, origin, age, disability or sex.

Conway OB/GYN Clinic provides free aids and services for people with disabilities to communicate effectively with us such as:

- Qualified sign language interpreters
- Written information in other formats (Large print, audio, electronic formats or other formats)

We provide free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the Practice Civil Rights Coordinator. If you believe Conway OB/GYN Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with the Practice Civil Rights Coordinator at: 2180 Ada Avenue Suite 300, Conway, AR 72034.

Phone: 501-327-6547

Fax: 501-327-9715

Email: alangston@conwayobgyn.com

You can file a grievance in person, by mail or by fax. If you need help filing a grievance, the Practice Civil Rights Coordinator is available to help you. You can file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights

- Electronically through the office for Civil Rights Complaint portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.isf>
- By mail at: US Department of Health and Human Services
200 Independence Ave. SW
Room 509F HHH Building
Washington, DC 20201
- By Phone at 1-800-368-1019; 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>